

Drone Protection Plan (DPP)

FAQ



Q: Is there a deductible?

A: Yes, a deductible must be paid when submitting your claim. Deductibles range from \$35 - \$600 depending on invoice total. Contact your Sales Advisor for specifics.

Q: What if I sell my drone?

A: You can transfer the coverage! A simple phone call + \$25 transfer fee will do.

Q: How many claims can I file over the life of the plan?

A: Hopefully you don't crash that often – but rest assured, you can file unlimited claims on your plan. However, your coverage will cap out if your drone is *replaced*, or when the combined repair costs reach the original purchase price of your invoice. We think that's pretty fair.

Q: When does coverage begin?

A: DPP contract start date is when your invoice is paid in full. However, there is a claims-hold for 30 days (to prevent DOA or manufacturer defects), and **coverage begins on day 31**. Any claims during the first 30 days will **not** be covered under this plan.

Q: What happens if the drone can't be repaired due to excessive damage?

A: If DPP can't fix the drone, it will be replaced for you!

Q: Will the coverage continue on to the *replacement* drone?

A: Unfortunately, no. Once the drone is replaced the CPS contract is considered fulfilled. You can purchase a new Drone Warranty for the replaced drone.

Q: Does DPP cover propellers or other maintenance / calibration items?

A: Maintenance items and services are not covered under DPP, unless your propellers were damaged because of a covered event.

Q: Will coverage continue after DPP *repairs* my drone?

A: Yes it will! The coverage will remain in place until the contract expires, unless the drone is replaced under the plan or when your cumulative claims reach the original invoice total.

Q: What happens if the RC or other accessories are damaged?

A: All items on the DPP invoice are covered! Keep in mind, the maximum invoice amount is \$25,000 so if your order is above that, your Sales Advisor can suggest how to best split the order so you have the most important items protected.

Q: What situations does DPP *not* cover?

A: DPP requires the physical drone, so theft, unrecoverable fly-aways / lost drones are not covered. Additionally, drones fully-submerged in water are not covered.

Contact us for details, limitations and terms / conditions.
This plan is underwritten and managed by Consumer Priority Service